



Bundesnetzagentur

# Quality Regulation

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# Quality Regulation



### Why Quality Regulation?

- § 4 Abs. 1 ARegV introduces efficiency-based revenue caps
- Resulting from this
  - Incentives to increase efficiency
  - With additional return on investment opportunity for network operators
  - Relief for customers through lower user network fees
- Risk on the quality of supply when focusing only on reducing the costs
- Therefore the ARegV introduces Quality Regulation
- The beginning of the Quality Regulation: 1 January 2012



### ARegV guidelines regarding the reliability of the network ( § § 18-20 ARegV)

- Bonus/Malus on the revenue cap if there is a deviation on reference values
- Permissible KPIs to build reference values
  - Duration
  - Frequency of interruptions of supply
- Reference values
  - Should be calculated with data provided by network operators nationwide
  - Should be calculated as weighted averages of all network operators
  - Territorial structural differences should be considered



### Key points of Quality Regulation

- Pursuant to § 20 Abs. 1 ARegV: Permissible KPIs to assess the network reliability
  - Duration of interruptions in energy supply
    - Low voltage → SAIDI (System Average Interruption Duration Index)

$$\text{SAIDI} = \frac{\sum(\text{duration} \times \text{interrupted LV})}{\text{LV total}}$$

- Middle voltage → ASIDI (Average System Interruption Duration Index)

$$\text{ASIDI} = \frac{\sum(\text{duration} \times \text{inst. apparent assessment of the interrupted ONT and LVT})}{\text{installed apparent assessment of all ONT and LVT}}$$



## Key points of Quality Regulation (basic version)

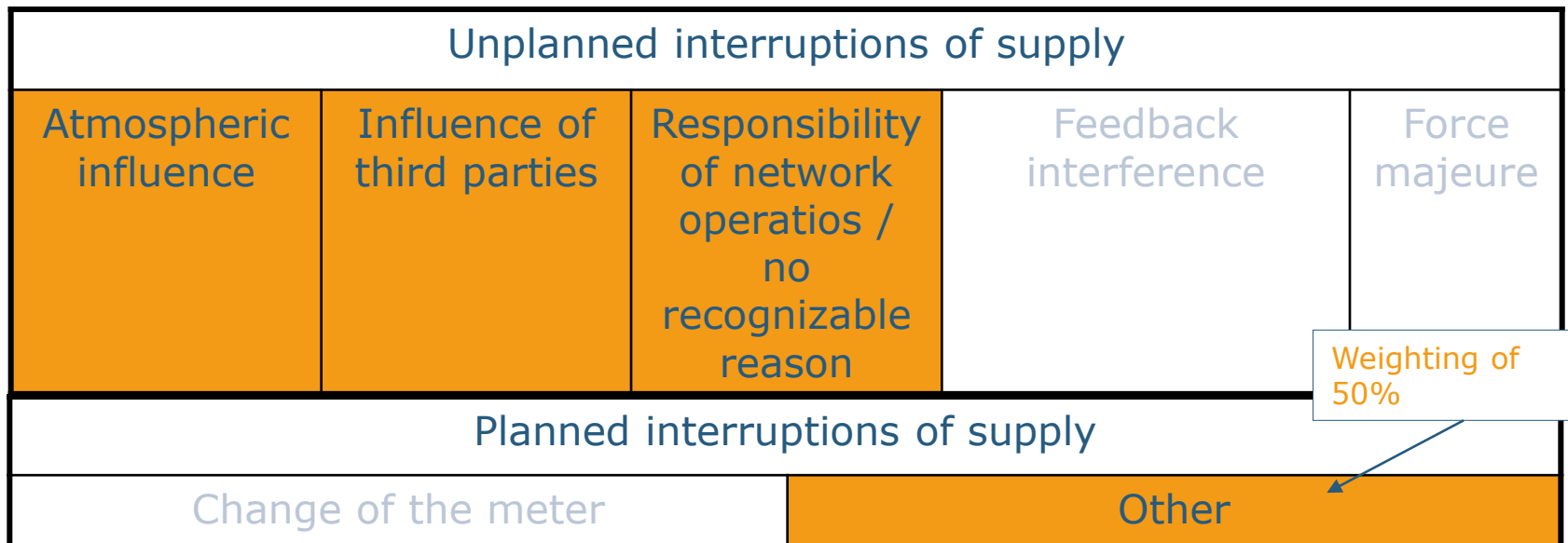
- Data basis
  - Reporting obligation pursuant to § 52 EnWG regarding interruptions of supply (VU) >3 minutes

Unplanned interruptions of supply				
Atmospheric influence	Influence of third parties	Responsibility of network operators / no recognizable reason	Feedback interference	Force majeure
Planned interruptions of supply				
Change of the meter		other		

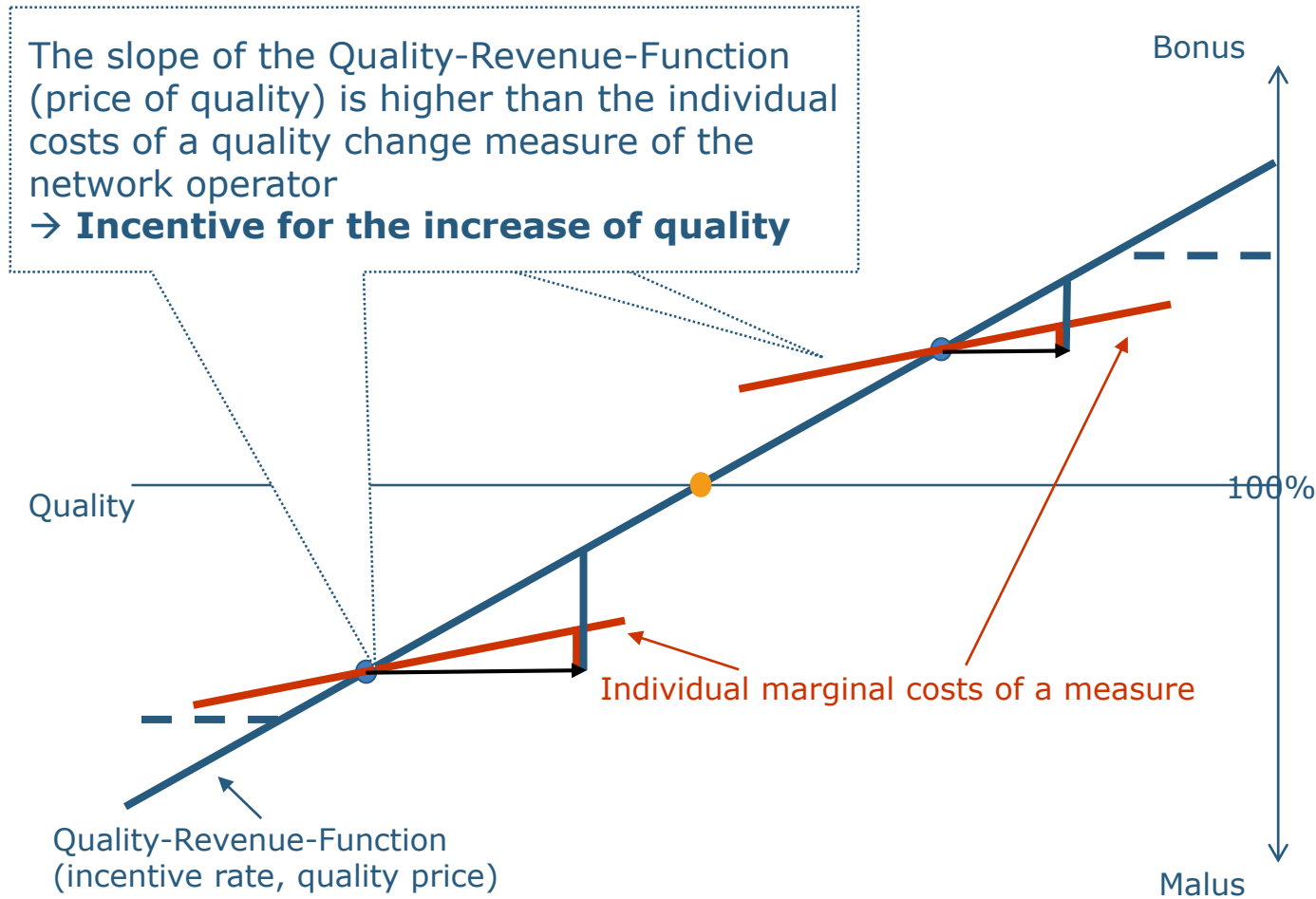


## Key points of Quality Regulation (basic version)

- Data basis
  - Calculation of KPIs taking into account the following interruptions of supply



## Key points of Quality Regulation (basic version)

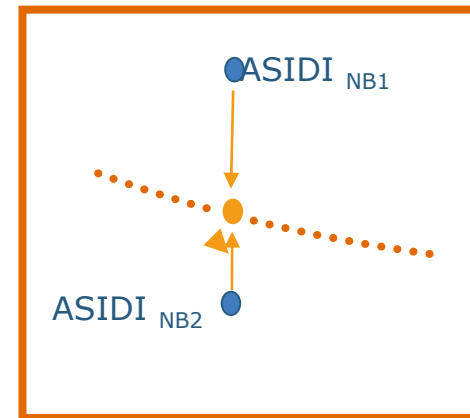
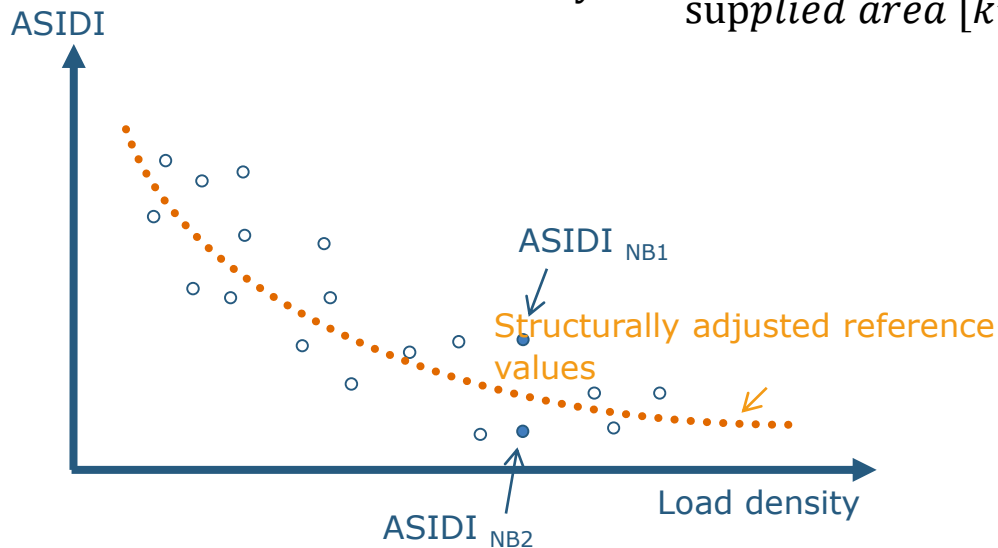




## Determination of the quality element

- Consideration of territorial structural differences
  - E.g. in the middle voltage level taking into account a functional context between the exogen structural parameters load density and the non-availability (ASIDI)

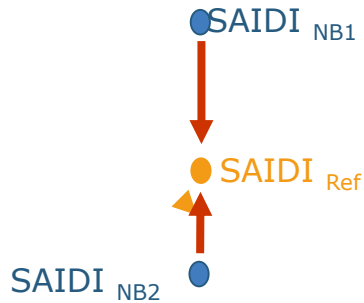
$$\text{Load density} = \frac{\text{annual peak load [kW]}}{\text{supplied area [km}^2\text{]}}$$



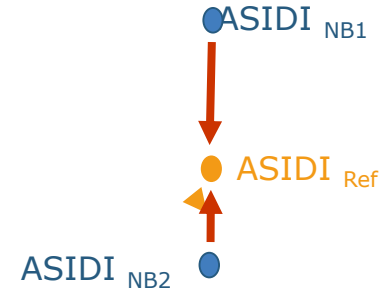


## Determination of the quality element

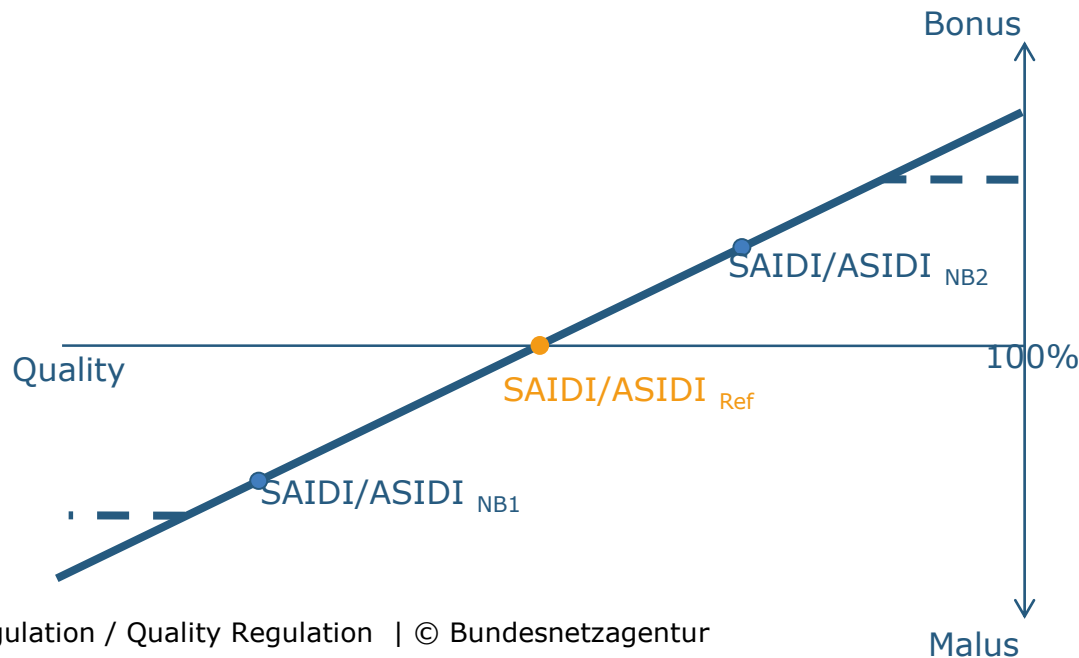
Low voltage level:



Middle voltage level:



$$\text{Bonus/Malus} = (Q_{\text{Ref}} - Q_i) * \text{final consumer}_i * \text{quality price in €/min/customer/a}$$





### Methods of monetisation

- Proven method: customer survey (internationally very common), but
  - in Germany not yet carried out
  - Expensive and a good preparation and post processing necessary
  - Acceptance of the method?
- Analytical methods in § 20 (3) ARegV as equal alternative provided
  - Using a macroeconomic approach as a basic variant



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### Key points of Quality Regulation

- Self-regulating system, that means cost-benefit analysis of the network operators are crucial for the development of the quality level
  - **No Guidelines on target values or development paths**
  - That means, development of the quality level is not fixed
- Worsening of the quality level in the short or in the middle-term is rather unlikely, because
  - Cheap measures often influence the quality improvement
  - The obligation to publish the quality KPIs pursuant to § 31 ARegV has a motivating effect on network operators



### Monetisation – macroeconomic approach

- Less effort to collect data by using easily available statistical data
- Understandable for everyone
- But based on simplifying assumptions:
  - Industry: value of a kWh results from the ratio of added value to total electricity consumption (linear production function)
  - Household: linear ratio between the value of the free time and the electricity consumption (= every interrupted hour is equivalent to one hour of free time)
  - Further assumptions regarding work, free time, wages, etc.



### Formal procedure

- Three decisions necessary:
  - Determination of the data query by BNetzA
    - BNetzA conducts a data query of network operators
    - Only that way pursuant to § 20 (4) ARegV information can be provided to LRegB
  - Determination of the basic variant of the quality element by BNetzA und LRegB
  - Individual decisions for quality element regarding the adjustment of the revenue cap by BNetzA and LRegB



## Determination of the quality element

- Transmission of the questionnaire to BNetzA
- SAIDI/ASIDI<sub>2010</sub>
- SAIDI/ASIDI<sub>2011</sub>
- SAIDI/ASIDI<sub>2012</sub>
- Annual peak load
- Geographic area
- Number of load densities
- ...

SAIDI/ASIDI<sub>NB</sub>

Middle value over three years to minimize stochastic fluctuations

For the calculation of the load density





### Determination of the quality element

- Plausibility check through data comparison

Values reported by network operators via questionnaires



In the past collected values by BNetzA pursuant to § 52 EnWG

- Using other sources for plausibility checks
- Cross comparisons
- Consultation with network operators